

# Problem & Change analysis (EN)

### **Group Training**

Training code CGAWSPVACE

Spoken Language English

Language Materials English

Dayparts 4

Price €1.500,00

excl. VAT No extra costs.

### What is Problem & Change analysis

The 'Problem & Change analysis' is a course that focuses on the importance of understanding and implementing change in organizations. It emphasizes the need for problem analysis to clarify and quantify problems, enabling the organization to set the right priorities. The course also covers change analysis, which involves mapping the problem area, analyzing causes, formulating solution alternatives, and analyzing their impact on the organization. This process facilitates the choice between different solution alternatives.

### Who should attend Problem & Change analysis

- Project Managers: Who are responsible for overseeing projects and implementing changes.
- Business Analysts: Who need to understand and quantify problems to help the organization set the right priorities.
- Change Managers: Who are tasked with managing and implementing change in the organization.
- Team Leaders: Who need to understand the impact of changes on their teams.
- Department Heads: Who need to understand the broader impact of changes on the organization.

#### **Prerequisites**

Participants should have a basic understanding of organizational structures and change management principles. Several years of experience in a business environment will also be required.

#### Objectives

At the end of the training, you will be able to:

Perform a problem analysis:

• Identify and describe the problem.



### Perform a change analysis:

- Describe the problem area.
- Conduct a cause analysis.
- Compile change alternatives.
- Perform an impact analysis.

If a third-party copyright applies to this course, you will find the copyright on <a href="https://academy.capgemini.nl/en/topic/trademarks/">https://academy.capgemini.nl/en/topic/trademarks/</a>

Capgemini Academy's general terms and conditions are applied to all products and services mentioned within this document. For the latest version please check <a href="https://academy.capgemini.com/">https://academy.capgemini.com/</a>. The rates of products and services mentioned in this document are subject to change. For the most recent rates, please also visit our website.

## **About Capgemini Academy**

Capgemini Academy's professionals offer what people in IT need. Our professionals have a keen eye for motivation, talent and are aware of specific contexts and circumstances. They move people to move. Programmes and courses that originate from daily experience of our both didactical and substantively strong trainers, light a fire within the individual IT professionals. Real life stories of our professionals' experience that tell how to solve problems and work with the people around it, do the rest.

An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

Capgemini Academy. We transform IT professionals academy.capgemini.nl

N/3A-018.18